

Travel costs

We want to ensure that you receive the quality care you need to recover from your workplace injury. You may be required to travel to medical appointments. Before you do so, please contact your case manager or adjudicator, as you may be eligible for reimbursement for your travel costs.

When you travel within your locale for treatment or travel to another location for other/personal reasons, you will be responsible for the costs.

Expenses

Transportation—We pay for the most economical means of travel by the most direct route available. In most cases, this means you will be paid the cost of bus fare.

If there is no bus available, we will pay you \$0.58/km, effective January 1, 2024. You may choose another mode of transportation if it's preferred; however, you will still be reimbursed for the most economical means of travel.

Paying for travel by another means of transportation may be considered if it is medically unreasonable for you to travel by bus.

Meals—If you are required to be away from home due to a WCB-Alberta approved examination or treatment, we may pay a subsistence allowance (meals) in an amount approved by the Board of Directors.

Accommodations—When you must be away from home for more than 24 hours for a WCB-Alberta approved examination or treatment, we may pay for lodging at a fixed amount, approved by the Board of Directors, for each 24-hour period away from home.

Travel companion—If you need help travelling for medical reasons, we will pay your personal attendant for his/her expenses as well.

Babysitting—Childcare expenses are typically only considered in special circumstances, most likely if the injury or treatment program results in unusual costs that you did not have before getting injured.

Claiming travel costs

Before you travel, please let your case manager or adjudicator know why, when and where you need to travel for treatment.

- **Provide exact treatment dates and with whom.**
Receipts may be required for hotel accommodations and taxis, unless this has been pre-arranged. Receipts are not required for meals or for mileage reimbursement. Your case manager or adjudicator will arrange payment for you if it is an acceptable expense.
- **When mileage for travel outside of your locale exceeds 25 km one way, we can pay mileage using the most direct route as determined by Google maps.** This is calculated from your physical address to the physical address of the appointment.

Personal travel outside of the province

If your doctor has confirmed that your travel will not impact or delay your recovery, we can continue compensation for a short absence outside of the province.

Be sure to contact us when arranging your trip as we require a completed consent form before leaving. To get a copy of the Leaving the Province consent form, please contact our Claims Contact Centre.

If you leave for a lengthy period or permanently, further benefits will be dependent on ongoing medical reports. Benefits may stop if you leave Canada, however special circumstances may be discussed with your case manager.

