

Direct deposit payment service

Direct deposit is a payment service where payments are deposited directly into your designated bank account on a specific payment date.

Why direct deposit?

This convenient service is provided at no charge. Direct deposit means you no longer have to worry about delays that can come with processing cheques.

Also, you won't experience any payment delays in the event of a mail disruption or incorrect address.

Direct deposit is fast, safe and secure. Receiving payments through direct deposit is more reliable and confidential than cheques as there are fewer steps involved in the delivery and deposit of the payment.

Signing up for direct deposit

The easiest and fastest way to sign up is with the [myWCB worker mobile app](#) using the primary email you have on your claim file. Download it from the [App Store](#) (for iPhone) or [Google Play](#) (for Android). Once submitted, your direct deposit application will be processed within two business days.

Or you can print and fill out the [Worker Request/Change for Direct Deposit](#). Ensure you have included all necessary banking information, then email the form back to abl@wcb.ab.ca or fax it to 780-498-7776. Paper applications can take up to 10 business days to process.

Knowing the status of your payment

The most convenient way to check the status of your payment is through the [myWCB worker mobile app](#).

You can also access your payment information by signing up for [Worker's Online Services](#).

Changing your banking information

Let us know if there are any changes to your banking information. You can update your banking information in the myWCB worker mobile app to have it processed within two business days. Alternatively, WCB requires two weeks' notice in writing to process banking changes.

Need help?

If you have any questions or need help signing up for direct deposit, please contact us toll-free at 1-866-922-9221.